



The Santa Barbara Metropolitan Transit District

THREE TIER PROCESS - LOSS OF BUS RIDING RIGHTS

The Santa Barbara Metropolitan Transit District (MTD) takes safety very seriously. Passengers who do not practice good safety and who do not follow MTD safety rules can and will be refused bus service.

Passengers are expected, upon paying their fare, to quickly take a seat. If all seats are full, passengers are expected to stand holding the overhead safety bar with one hand. While the bus is in motion, passengers are expected to stay in one place, maintain a low, conversational voice level, and generally behave in a pleasant manner. (See MTD's Safety Rules on the reverse.)

In the unfortunate situation that a passenger chooses to act in a manner that impedes the safety of the bus, other passengers, or other members of the public, the following phased approach will be used.

TIER 1 – (Loss of the right to ride the bus for one full day)

Tier 1 includes any minor behavior that generally makes it uncomfortable for other passengers to enjoy the bus ride **and for which the driver has asked the behavior to be stopped at least once**. Examples include, but are not limited to:

- Hanging arms, hands, head or any body parts out the bus window
- Screaming/loud voices, moving about the bus and general horseplay
- General use of profanity, which is offensive to other passengers or the driver
- Disrespecting the driver, in any way (including profanity, gestures, etc.)

TIER 2 – (Loss of the right to ride the bus for one full month)

Tier 2 includes any safety-related behavior that impedes the safe operation of the bus and/or is a safety risk to other passengers and the driver. Examples include, but are not limited to:

- Verbal threats, with or without the use of profanity
- Lewd and/or unsanitary behavior (spitting, etc.)
- Throwing of objects INSIDE the bus
- Not following driver instructions, which are given for the safety of all

TIER 3 – (Loss of the right to ride the bus for a minimum of 3 months or longer to be determined by MTD, as appropriate)

Tier 3 includes any behavior that injures, causes damage, or is illegal. Examples include, but are not limited to:

- Physical violence
- Bringing on board the bus: firearms, matches, lighters, cigarettes, knives or blades of any kind, chemicals of any kind, etc.
- Vandalism, including writing or scraping on seats, windows, etc.
- Throwing of any objects OUTSIDE the bus (paper, spitting, etc.)
- Any property damage of any kind to MTD, passengers, or members of the public

Any passenger that exhibits behaviors deemed falling into one of the tiers above will be notified by MTD, when possible, in writing. If the passenger is a minor, the notification will be provided to the parents and/or an adult representative of the passenger. The notice will identify the inappropriate behavior, the tier category and the corresponding loss of bus use.

Within a one-year period, any passengers who, after losing the right to ride the bus, has been granted a return and commits another inappropriate action, will automatically fall into the next tier. (i.e. A second tier 1 behavior, automatically receives a tier 2 discipline; a first tier 2 and then tier 1 behavior automatically receives a tier 3 discipline, etc.)

Parent Signature acknowledging receipt of document: _____
Signature date



Welcome To The Santa Barbara Metropolitan Transit District!

Dear Passenger:

MTD buses can get you to and from school and anywhere else you want to go for only 75¢ if you buy a 10-ride student pass (valid for use Monday-Friday). Or try the new 30-day, unlimited-use pass for only \$32. Don't have a pass? Then your one-way cash fare is \$1.25.

For the safety of all MTD passengers, the following Bus Safety Rules are to be followed at all times when riding the bus.

Bus Safety Rules

- Board and exit in an orderly manner
- Remain seated while the bus is moving. If you must stand, use the overhead grab rail
- Do not hang from the grab rail.
- The elderly and disabled have priority seating
- Never interfere with the driver's ability to drive safely
- Stand behind the white line and away from the door areas
- Shirt and shoes are required
- Bicycles are not allowed inside the bus
- Surfboards under 6 feet are permitted
- Radios are allowed, with headphones
- Feet must remain off the seats
- Packages and backpacks must fit on your lap
- NO moving about the bus, while it is in motion
- NO throwing of objects inside or outside of the bus
- NO fires of any kind, including lighters, matches, smoke bombs, fireworks, etc.
- NO pushing, shoving, or fighting
- NO hanging outside the window
- NO profanity and gestures
- NO spitting
- NO lewd or unsanitary behavior
- NO vandalism
- NO running or jumping
- NO smoking
- NO food or drink
- NO disrespecting the driver

Passengers who do NOT practice good safety and who do NOT follow MTD rules and policies will be refused bus service and/or law enforcement officers may be called at MTD's discretion.

Thanks for riding the bus. We do appreciate all of our passengers.

Parent Signature acknowledging receipt of document: _____
Signature date